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BASPATCH	SECRET	<b>BOFA-37409</b>
Onief of Mass, Markin		READQUARTERS FILE NO.
Chief of Station, Germany; Chief, ER		32W-6-22/3
MON .		DATE
Chief of Base, Frankfurt		20 June 1962
TO STATE OF THE ST		RE: "43-3" - (CHECK "X" ONE)
GALL/CATARSI/CABATON/Operations Servicing of Post Offices Boxes at FOB		MARKED FOR INDEXING
		X NO INDEXING REQUIRED
CTION REQUIRED		INDEXING CAN BE JUDGED
As requested below		BY QUALIFIED HQ. DESK ONLY
PEFFRENCT(S)		

- l. Last August, BOB requested that all possible measures be taken to insure that BOB agent mail received through POB accommodation address channels be formshiped to BOB with the least possible delay. One of the steps we took in response to this request was to start servicing daily all FOB post office boxes through which BOB operational mail is channeled. We are still performing this task daily and will continue to do so as long as BOB feels it is necessary. We would like to bring to BOB's attention, however, the facts surrounding the servicing of post boxes at FOB, suggest a possible compromise post office box servicing schedule that would relieve some of the burdam at FOB, and request that BOB reconsider the requirement for daily servicing of the boxes in light of this information.
- 2. All FGS operational post office boxes are serviced by staff case officers. We do not enlist the services of contract or military personnel to perform this service. While the task of servicing post office boxes is somewhat reutine in nature, it deals with a vital link in agent communications, and we believe it must be entrusted to the mere reliable hands of staff officers. Prior to last August, the servicing of FOB post office boxes was done twice weekly. This arrangement required approximately twenty percent of one case officer's normal werking hours. Since August 1961, we have maintained the twice weekly servicing schedule on all our post office boxes except those through which BOB operational mail is received, which have been serviced daily. Our present servicing schedule demands approximately thirty-five percent of one case officer's normal werking hours.
- 3. Recause we are steadily increasing our CARATON agent staff to meet BOB's needs for additional LLD support, the additional case officer time we are devoting to the servicing of post office boxes is serely needed in the recruitment and agent handling activities of the project. We estimate that by reducing the servicing of the boxes that affect BOB operational mail to three times weekly, e.g., Monday, Wednesday, and Priday, and making certain adjustments in the servicing schedule of those boxes not affecting BOB, we can reduce the post box servicing time to a figure slightly less than twenty percent of one case officer's working hours. Apart from the obvious advantage of lesser demand upon case officer time, the proposed servicing schedule would free the case efficer servicing the boxes for project activity outside of the Frankfurt area two days a week. Under the present arrangement, one case officer must remain in Frankfurt every day to handle the post office box servicing chore.
- 4. By servicing the bexes on Monday, Wednesday, and Friday, mail would never be more than one day later in arriving at BOB than it is under the servicing schedule we new follow. The day late sail would, of course, be that which arrives at the FOB post office boxes on Tuesday and Thursday.
- 5. We realize that the nature of certain BOB operations supported by FOB post effice boxes may be of such urgency that you might consider even one day to be an inordinate delay. In this case, if you would advise us of which operations this degree of urgency applies, we would continue to service those boxes daily, excluding them from our new schedule.

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6. As stated earlier, we will continue to service daily all post office boxes through which BOB operational mail is channeled until further notice from BOB. We request, however, that BOB give due consideration to our proposal and give us its views as soon as possible.

Approved:

Distribution:

2 - Berlin 2 - COS/G 2 - EE

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USE PREVIOUS EDITION. REPLACES FORMS 81-28. 51-28A AND 51-28 WHICH ARE OBSOLETE.

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